

# Client Satisfaction Survey (CSS)

## Description

This survey asked the client about their level of satisfaction with the service they have received, both from their practitioner their experience in general.

## Validity

N/A

## Interpretation

A numerical score between 0 and 40 is presented, where higher scores mean higher levels of satisfaction. The clients are also asked to make comment on the following two questions.

1. Other areas of strength
2. Suggestions for improvements

## Developer

Anxiety House

## References

N/A

## Instructions to Client

We value your feedback. Please let us know how your experience has been by answering the following questions.